



Client satisfaction form

Dear Sirs, in order to improve our service, we kindly ask you to complete this form for us.

Company:

Address:

Postal code, city

Phone / fax:

Branch:

Type of production:

The evaluation of products / service / quality (scale 1-5)

	1	2	3	4	5
The information provided by our staff sufficient?					
Możliwość uzyskania fachowej informacji nt. najnowszych technologii?					
How do you evaluate the quality of received information / the competence of our staff?					
How long do you wait in order to be served?					
How do you evaluate the range of our service staff?					

Origin

How did you find out about our company CASTOR Unia Gospodarcza Co. Ltd.?

advertisement in press

internet search engine

catalogue, prospects, leaflets

fair and exhibitions

recommendation

in other way

Z jakiego źródła informacji?

Czy zamierza Pan(i) skorzystać z usług CASTOR Unia Gospodarcza Sp. z o.o. w przyszłości?

Yes

No

Remarks / suggestions

Other remarks. Your suggestions what should be changed / introduced to the offer / service in the future?

Date

Place

Signature