Dear Sirs, in order to improve our service, we kindly ask you to complete this form for us.

1. CLIENT

Company name :	
Address :	
Contact details (telephone / fax / email) :	

2. OTHE EVALUATION OF PRODUCTS / SERVICE / QUALITY

Cis the information provided by our staff sufficient?

……

Możliwość uzyskania fachowej informacji nt. najnowszych technologii?

……

How do you evaluate the quality of received information / the competence of our staff?

……

How long do you wait in order to be served?

……

How do you evaluate the range of our service staff?

……

3. ORIGIN

How did you find out about our company CASTOR Unia Gospodarcza Co. Ltd.?

❑ advertisement in press Which one? ……..…….…..	❑ internet search engine Which one? ….…….…..	❑ catalogue, prospects, leaflets Which one? ……..…….…..
❑ fair and exhibitions Which one? ……..…….…..	❑ recommendation By whom? ….…….…..	❑ in other way Which one? ……..…….…..

4.

Czy zamierza Pan(i) skorzystać z usług CASTOR Unia Gospodarcza Sp. z o.o. w przyszłości?

❑ yes ❑ no

5. REMARKS / SUGGESTIONS

Other remarks. Your suggestions what should be changed/introduced to the offer /service in the future?

……

Place and date : ……	Signature : ……	Company stamp : ……

CASTOR Unia Gospodarcza Sp. z o.o. 40-801 Katowice, ul. Szadoka 8 Tel. (32) 206 80 20 , (32) 259-98-81 Fax: (32) 206 80 20
E-mail : castor@castor.com.pl www.castor.com.pl